

**For more information on providing *quality* medical reference services, check out the following sites:**

**[Guidelines for Providing Medical Information To Consumers](#)**

**<<http://library.uchc.edu/departm/hnet/guidelines.html>>**

From Healthnet: Connecticut Consumer Health Information Network, this page contains "suggested guidelines to help reference librarians and other library staff answer consumer health and medical questions from library users. Consumer health questions are those that relate directly to a personal medical concern of the person asking for information or the person's relative or friend. Consumer/patient questions, within the context of these guidelines, do not include questions from students doing research for a school report, health professionals, or someone doing work-related research."

**[HEALTHINFOQUEST](#)**

**<<http://nlnm.gov/healthinfoquest/>>**

The mission of HEALTHINFOQUEST is "to encourage users to experience firsthand the excitement of an information-seeking process and gain confidence in their ability to retrieve reliable health and medical information from the World Wide Web. HEALTHINFOQUEST pathfinders are designed to model the intuitive nature of reference work."

**[HealthNet](#)**

**< <http://library.uchc.edu/departm/hnet/> >**

From Connecticut Consumer Health Information Network, this collection of excellent consumer health resources for library staff and consumers covers all aspects of consumer health librarianship.

**[Medical References for Non-Medical Librarians](#)**

**<<http://140.226.6.124/education/med-ref/>>**

Maintained by librarians from the Health Sciences Library at UNC-Chapel Hill and the Denison Memorial Library, University of Colorado Health Sciences Center. This site covers multiple areas of medical librarianship via annotated links and descriptive, explanatory prose, including "general tips," sections on "evaluating health information" and "Evidence Based Medicine (EBM) for consumers."

### **[Nebraska Library Commission - S.T.A.R. Guidelines on Medical Questions](http://www.nlc.state.ne.us/ref/star/chapter9b.html)**

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This comprehensive site discusses how to provide medical reference services to consumers including selected lists of medical print sources, electronic resources and organizations; sample disclaimers and guidelines; and worksheets on medical reference interview questions.

### **[NN/LM Consumer Health: an Online Manual](http://nnlm.gov/outreach/consumer/)**

**<<http://nnlm.gov/outreach/consumer/>>**

The Consumer Health Coordinators of the National Network of Libraries of Medicine's manual contains subjects useful for organizing consumer health collections whether beginning collections, updating existing resources, or expanding services.

### **[Tips for Understanding Popular Medical Information](http://library.uchc.edu/departm/hnet/rbpopped.html)**

**<<http://library.uchc.edu/departm/hnet/rbpopped.html>>**

From Healthnet: Connecticut Consumer Health Information Network, this page contains links to Web sites that can help consumers and Library staff become more informed about medical information and better able to communicate with health professionals.